

➔ valuation: just in case...

**Comprehensive protection options
help ensure your belongings are covered.**



At North American we understand that your belongings are important to you, and it's important to us that they arrive safely at their destination. That's why we'll work closely with you to make sure that everything we move is packed correctly, transported safely, and unloaded professionally. But there are times when an item might get damaged. That's why North American offers valuation protection. It's protection that resolves the situation quickly, keeping you happy throughout our relationship—no matter what.

Basic Liability Protection

There is no charge for Basic Liability Protection. It provides repair or replacement up to a maximum of 60 cents per pound per article should your goods get damaged or lost. But when it comes to protecting your belongings, one size does not fit all - the level of protection you need may be greater than the minimum coverage.

Maximum Value Protection... Your Optimum Coverage

Maximum Value Protection (MVP) is a protection plan that gives you peace of mind. It's the most complete and competitive coverage offered, giving you full replacement protection on any item that is damaged during the move. That means North American covers the cost to replace or repair the item, whichever is less, up to the full value of the item and deductible.

It even covers pairs and sets as part of your complete shipment. For instance, have a pair of matching lamps? No problem. When you cover your shipment, if one is damaged beyond repair and we can't find an exact replacement, we will replace the set.*



The Value of MVP

Let's say the replacement value of your armoire is \$1,600, and it weighs 150 lbs. With MVP, if the armoire is damaged beyond repair, you receive full replacement value. With basic liability protection, your coverage is limited to 60 cents per pound of the item's weight. Here's a comparison of your coverage under MVP versus basic protection:

MVP

\$1,600 (full replacement)

Basic

\$90 (150 lbs. x 60 cents)

As you can see, MVP offers the best possible protection for your important belongings. Talk with your Relocation Consultant to help you decide what's right for you.



Getting MVP Coverage Is Simple

To protect the total value of your belongings, select the appropriate level of MVP. We suggest consulting your homeowner's or renter's insurance policy for recommended coverage levels, or ask us to help you determine the proper amount. At minimum, declare \$5.00 per pound times the total weight of your shipment. And be sure to make your request for MVP in writing in the valuation statement on your Order for Service/Bill of Lading.

Still unsure about what's right for you? Just ask your northAmerican Relocation Consultant. They'll work with you to understand your coverage needs, determine your household's total valuation, and answer any other questions you might have. The bottom line is we want you to be satisfied when we drive away.

*See the terms and conditions specified on the North American Protection Plans Worksheet and North American's published tariffs. Complete replacement of multiple item sets of china, gold and silver flatware, and crystal glassware are excluded from pairs and sets protection under the MVP Plan.

